# **Problem Solver's Case Study**

A complete solution for your small business!

## At a glance

Our agency helped a client grow their business over 35% by implementing an automation strategy, adding new lead generation ideas to their website, and executing their marketing plan. Deliverables included organic social media, online ads, email automation, and CRM implementation.,

## **Key metrics**

Our team drove a 6107% increase in social media organic reach with an engagement rate of 7.88% (almost 8x average). We increased their website conversion rate to over 16% resulting in 35% growth in overall sales to date.

1,666% Increase in social media engagement

Increase in online conversions





Doctor / Medical Field

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## **CHALLENGES**

Our client came to us because they didn't have the time or knowledge required to execute their marketing plan. They had a decent understanding of what they needed to do but didn't have the resources to execute it. They also didn't have the budget to hire a team internally.

### SOLUTIONS

Our team executed their marketing plan and suggested action items (CRM) to increase leads and sales. We handled their organic social media, email marketing, website design & copy updates, and their online ads (including PPC, display, and social media).



#### **Consistent, Engaged Social Media**

Consistently posting strategic content to engage potential customers is critical to overall social media success. Engaging with accounts on each platform helps growth.



#### **CRM & Marketing Automation Implementation**

Adding a CRM w/lead scoring allowed us to automate email campaigns and ad sets based on each user's engagement with our client's online properties increasing lead & sales.

#### **Conversion Optimization & Testing**



Proper analytics and reporting help make better marketing decisions and provide the data needed to optimize conversion rates while testing new content or offers.